



Where Compassion Meets Quality

## GUARDIAN INFORMATION

Full name:

*Last*

*First*

Address:

City, Province:

Postal Code:

Phone number:

Email:

Preferred method of communication:  Phone  Email

How did you hear about Prairie Grooming?  Website  Facebook  Referred by \_\_\_\_\_  
 Other: \_\_\_\_\_

## PET INFORMATION

Veterinarian clinic:

Phone number:

Name	Species	Age	Breed	Sex	Altered	Comments (concerns, markings, etc.)
	<input type="checkbox"/> Dog <input type="checkbox"/> Cat			<input type="checkbox"/> Male <input type="checkbox"/> Female	<input type="checkbox"/> Yes <input type="checkbox"/> No	
	<input type="checkbox"/> Dog <input type="checkbox"/> Cat			<input type="checkbox"/> Male <input type="checkbox"/> Female	<input type="checkbox"/> Yes <input type="checkbox"/> No	
	<input type="checkbox"/> Dog <input type="checkbox"/> Cat			<input type="checkbox"/> Male <input type="checkbox"/> Female	<input type="checkbox"/> Yes <input type="checkbox"/> No	
	<input type="checkbox"/> Dog <input type="checkbox"/> Cat			<input type="checkbox"/> Male <input type="checkbox"/> Female	<input type="checkbox"/> Yes <input type="checkbox"/> No	
	<input type="checkbox"/> Dog <input type="checkbox"/> Cat			<input type="checkbox"/> Male <input type="checkbox"/> Female	<input type="checkbox"/> Yes <input type="checkbox"/> No	

## DISCLAIMER

I, the undersigned, hereby acknowledge and agree that all the information provided in this application is complete and accurate to the best of my knowledge. I further acknowledge and agree I have read, understand and agree to all terms and conditions contained in the Grooming Policies, Procedures, and Release, Waiver of Liability, Assumption of Risk and Indemnification Agreement (the Agreement), as they may be amended from time to time, which are attached and fully incorporated into this application by reference. I hereby execute the Agreement for my pet, myself and my heirs, successors, representative and assigns. I further attest that if I am not the sole owner or representative of the pet(s) subject to this application that my signature is sufficient to enter into this Agreement for and on behalf of any other owner or representative.

Guardian's signature:

Date:

Guardian's printed name

## Grooming Policies, Procedures, and Release, Waiver of Liability, Assumption of Risk and Indemnification Agreement

PLEASE READ CAREFULLY, THIS AGREEMENT INCLUDES A RELEASE OF LIABILITY AND WAIVER OF LEGAL RIGHTS AND DEPRIVES YOU OF THE RIGHT TO SUE PRAIRIE GROOMING AND RELATED PARTIES. DO NOT SIGN THIS AGREEMENT UNLESS YOU HAVE READ IT IN ITS ENTIRETY. SEEK THE ADVICE OF LEGAL COUNSEL IF YOU ARE UNSURE OF ITS EFFECT. GROOMING POLICES, PROCEDURES AND PETS RELEASE, WAIVER OF LIABILITY, ASSUMPTION OF RISK AND INDEMNIFICATION AGREEMENT.

If the Owner's pet is hurt or becomes ill, Prairie Grooming has permission to obtain immediate medical care from the veterinarian of our choice should the pet's veterinarian not be accessible. The pet owner agrees to pay all costs for medical treatment provided, unless illness of injury is a direct result of negligence of Prairie Grooming employees. Prairie Grooming will not be held responsible for clipper burn and/or minor nicks resulting from grooming of matted, neglected coats or for irritation caused by removing coat from pets possessing mild to severe skin allergy, nor will we be held responsible for stressful effects grooming may have on a geriatric pet.

Prairie Grooming must be notified within 24 hours of any claims by the owner regarding compensation for medical attention given as a result of alleged negligence of our staff. In the event of dispute over owner's claim, Prairie Grooming will personally consult the attending veterinarian prior to settling any claim.

Prairie Grooming is not responsible for any allergic reactions resulting from the manufacturer recommended usage of any products. We take great care in selecting the best products and have few situations with reactions in saying this your pet may have extreme needs that go beyond the care we provided. Please let us know within 24 hours and we will do everything we can to help even if it means giving your pet an extra oatmeal bath.

Prairie Grooming is not responsible for pre-existing medical conditions or the aggravation of those conditions: such as, but not limited to, heart disease, arthritis, obesity, infections, or any other medical problem that may be affected by the grooming process.

The health of each pet is Prairie Grooming's number one concern. If Prairie Grooming feels the safety or well being of the Owner's Pet and/or a grooming associate is in jeopardy, a muzzle may be used or services refused or discontinued. Should the groom need to be discontinued, the owner is still responsible to pay the \$22.00 convenience fee.

Prairie Grooming reserves the right to charge additional fees for services we consider over and above the norm covered by our standard rates. Prairie Grooming reserves the right to refuse service to customers who pose a threat to our employees and other pets in our care, whether it is an aggression problem, health problem, parasite problem, or lice problem.

Should the owner's pet expose the unit/salon with fleas/lice there will be an additional \$50.00 charged to cover Prairie Grooming's expense for fumigation of the unit/salon. It is necessary to fumigate to prevent contamination to other pets.

It has been our experience that when a pet is "shaved down" or "stripped" as it is called in the grooming profession, pre-existing conditions may appear. When a pet is very matted, air cannot get through to its skin. If the pet has an itch and bites itself, the skin will become sore and will not be able to heal through the matted coat. Stripping uncovers these skin conditions, as well as other skin problems that may have developed from the lack of air and grooming. Please note that it is difficult to strip a matted pet without slightly irritating the skin, since the groomer must get underneath the mats. **THE ONLY WAY WE WILL CONSIDER STRIPPING YOUR PET WILL BE WITH YOUR CONSENT.**

There will be an extra charge for this service, because the groomer will need extra blades, extra lubricant for the clipper and more time to slowly and carefully get under the pet's mats.

### CONSENT

I entrust my pet to Prairie Grooming for the purpose of grooming my pet. I understand and am aware that all due care will be taken with my pet for the safety of the pet and the groomer. I am aware that neglect of my pet's coat can be a cause for problems after grooming such as clipper/brush irritation. If my pet is wiggly or doesn't remain still during grooming, accidents can happen such as nicks/scrapes from clippers or scissors.

*Guardian's  
Initials* \_\_\_\_\_

### PERSONAL PROPERTY

I agree that Prairie Grooming will not be responsible or liable for any lost, stolen, or damaged personal property belonging either to my pet or me. I also understand and agree that my pet's collar may be removed in the grooming area to prevent injury to any pet.

*Guardian's  
Initials* \_\_\_\_\_

**MATTED COAT**

I am aware that if my pet’s coat is matted, I have the following three options:

- I can brush the coat out and return at a later date for grooming.
- Prairie Grooming will de-mat my pet for \$25.00 per half hour in addition to the regular grooming fee if it does not overly stress pet out. I understand that time and costs associated with de-matting are unpredictable and subject to the particular condition of the pet.
- Request a shave down and start over. Additional fees may apply.

Guardian’s  
Initials \_\_\_\_\_

**CANCELLATION POLICY**

I understand that I may be charged a \$25.00 fee, if I fail to cancel my grooming reservation 48 hours in advance.

Guardian’s  
Initials \_\_\_\_\_

**RIGHT TO REFUSE SERVICE**

Prairie Grooming has the right to refuse service for any reason it deems. In the event of a pet that cannot be groomed safely without danger to the groomer/employees/ or others, Prairie Grooming will use muzzles, e-collars, slings, straps, etc. Grooming services may be stopped mid-groom if necessary for the safety of the pet or groomer. Grooming fees may still be applied.

Guardian’s  
Initials \_\_\_\_\_

**ABANDONED PETS**

No pet may be abandoned at Prairie Grooming. I agree that I will not neglect to pick up my pet from Prairie Grooming by the time he/she is scheduled to leave without providing notification.

Guardian’s  
Initials \_\_\_\_\_

**PHOTO AND VIDEO RELEASE**

I agree to allow Prairie Grooming location, its owners and employees, to use my pet’s name and any images or likeness of my pet taken while he/she is a pet at Prairie Grooming, in any form or format, for use, at any time, in any media, marketing, advertising, illustration, trade or promotional materials.

Guardian’s  
Initials \_\_\_\_\_

**DUTY TO DISCLOSE**

I have disclosed and will continue to disclose on an ongoing basis, any and all medical or other conditions, including but not limited to personality concerns or behaviors that may affect, limit or prevent my pet’s ability to be at Prairie Grooming.

Guardian’s  
Initials \_\_\_\_\_

**WAIVER, RELEASE AND INDEMNIFICATION**

I hereby agree to expressly and forever generally waive, discharge claims, indemnify, release from liability, save, hold harmless, and defend Prairie Grooming, their invitees, sponsors, advertisers, owners, officers, directors, employees, volunteers, agents, representatives, leasers, and all others having interest in Prairie Grooming (The Releases) from and against any and all injury, liability, claims, litigation, actions, suits, costs, losses, damages, attorney’s fees, expenses or demands of every character whatsoever on the account of, arising out of, resulting from or relating in any way to (1) any act or omission of the releases, including negligence, and (2) my or my pet’s participation at Prairie Grooming, or otherwise. I agree that this release shall be binding on me and my successors, heirs, legal representatives, and assigns. I also expressly and forever release Prairie Grooming from any duty to protect me or my pet(s) from injury of any kind, and agree that even if Prairie Grooming chooses to implement safety precautions; such actions shall not alter the fact that I have released Prairie Grooming from any duty to protect me or my pet(s). I have read and fully understand the terms of this “grooming policies, procedures and pet release, waiver of liability, assumption of risk and indemnity agreement (the agreement) and understand that I have given up substantial rights by signing it and have signed freely and voluntarily without any inducement, assurance or guarantee and intend it to be a complete and unconditional release of liability to the greatest extent permitted by the law and agree that if any portion of this agreement is held to be invalid or unenforceable, the remainder of this agreement shall remain in full force and effect.

I agree that it is intended that all terms of this agreement control despite any particular statute or law that would otherwise protect me or my pet(s).

Guardian’s signature:	Date
Guardian’s printed name:	